## **Local Support:**

**The Trussell Trust**- This charity operates a network of foodbanks and provides confidential crisis support. The school can provide food vouchers for eligible parents to be exchanged for a minimum of three days' emergency food. Available at local centres, by telephone (0808 208 2138) and online at trusselltrust.org/get-help.

**Food Aid Network**- in addition to Trussell Trust foodbanks, independent foodbanks may also be available near you. You can check a map for local support at <a href="www.foodaidnetowrk.org.uk/our-members">www.foodaidnetowrk.org.uk/our-members</a>.

**Citizens Advice**- an independent organisation specialising in confidential information and advice on legal, debt, benefit and housing problems. Available at local advice centres, by telephone (0808 223 1133) and online at citizensadvice.org.uk.

### **Financial Support:**

**Turn2us**- a charity helping people living in poverty in the UK, specialising in information on welfare benefits and charitable grants. Available by telephone (0800 802 2000) and online at turn2us.org.uk.

**StepChange**- the UK's leading debt charity offering expert debt advice and free debt management. Available by telephone (0800 138 1111) and online at stepchange.org.

**Money and Pensions Service**- a government service providing impartial and free guidance on money and pensions. Available by telephone by telephone (0800 138 7777) and online at moneyandpensionsservice.org.uk.

**MoneySavingExpert**- a consumer finance and discussion website focussed on providing advice and tips on how to save money, including a dedicated cost of living crisis section. Available online only at moneysavingexpert.com.

**Migrant Families**- online tool available that will help you find out what support you may be eligible for as a migrant family. Available at migrantfamilies.nrpfnetwork.org.uk. This forms part of the NRPF Network, available online at <a href="https://www.nrpfnetwork.org.uk">www.nrpfnetwork.org.uk</a> and through regional networks.

#### Household bills and goods:

**British Gas Energy Trust**- a charitable trust providing advice on energy bills and grants paid directly to energy suppliers to help clear debts. Available online only at britishgas.co.uk/energy/British-gas-energy-trust html.

**Ofcom-** Ofcom has a list of available social tariffs; these are cheaper broadband and phone packages for people who claim universal credit, pension credit and some other benefits. Available online at Ofcom.org.uk/phones/telelcomes-and-internet/advice-for-consumers/costs-and-billing/social-tariffs.

**CCWater**- the consumer council for water is a statutory consumer body for the water industry in England. They have an advice hub with information and tools to help reduce water bills and access financial schemes. Available online at ccwater.org.uk/households/help-with-my-bills/. (please notes: Every water company should have a social tariff scheme to help low-income families- check with your providers for more information).

**Freecycle**- a grassroots and non-profit organisation that allows people to claim household items for free. Available online at freecycle.org.

**Family Fund- (parents of disabled or seriously ill children only)-** this charity provides families raising a disabled, or seriously ill, child on low incomes with wide-ranging grants for essential items, such as kitchen appliances, clothing, bedding and play equipment or technology. Available online at familyfun.org.uk/grants.

**Fuel Voucher**- if you use a prepayment meter and cannot afford to top it up, you may be able to obtain a fuel voucher. Contact your local council for help getting one.

**Energy debt grants**- a number of energy suppliers offer grants to customers in need. Check with you supplier's website or contact them directly for more information.

#### **Government benefits and support:**

**Universal Credit-** a monthly government payment to help with living costs for those on a low income. Available to apply online at <a href="https://www.gov.uk/universal-credit">www.gov.uk/universal-credit</a> or by telephone (0800 328 5644).

**Short Term Benefit Advice-** Those in urgent financial need may be able to get an advance on benefit payments, which is paid back later through benefits without interest. Find out more at gov.uk/short-term-benefit-advance.

Cost of living payments- a government support package to help mitigate the cost of living crisis. Factsheet available online at <a href="https://www.gov.uk/goverment/publications/goverment-support-for-the-cost-of-living-factsheet/goverment-support-for-the-cost-

## **Housing and rent:**

**ACORN-** a community union that can provide support and advice for those who rent on housing issues and tenants rights. Get in touch online <a href="https://www.acorntheunion.org.uk/contact">www.acorntheunion.org.uk/contact</a>.

**Council Tax reduction-** low-income households might be able to get a council tax reduction. See if you might be eligible online at <a href="https://www.gov.uk/council-tax/who-has-to-pay">www.gov.uk/council-tax/who-has-to-pay</a> and contact your local council for more information.

<u>Shelter-</u> Housing charity that runs local services. You can access their emergency helpline (0808 800 4444) and find advice online at England.shelter.org.uk/housing advice.

# **Childcare:**

**Tax Free Child Care (For Working Parents)**- You can get up to £500 every 3 months (up to £2,000 a year) for each of your children to help with the costs of childcare. This goes up to £1,000 every 3 months if a child is disabled (up to £4,000 a year).

If you get Tax-Free Childcare, you'll set up an online childcare account for your child. For every £8 you pay into this account, the government will pay in £2 to use to pay your provider.

You can get Tax-Free Childcare at the same time as 30 hours free childcare if you're eligible for both.